



## **Quick Tip for MAR Training: Auto-verification**

*Michael Viveiros, Consultant, Epic Practice*

One of the most frustrating parts of Medication Administration Record (MAR) training is demonstrating medication ordering. When an order is placed in the training environment it is sent to the pharmacy and waits as an unverified order for the pharmacist. This creates a small road block for trainers trying to demonstrate the MAR and medication administration, which can be avoided by simply setting up auto-verification in the training environment.

If auto-verification is not in place, moving through the order process can be stymied. As the trainer is attempting to show a start to finish workflow they would log in as a physician and order a medication on a patient, for example chemotherapy medication. Then the trainer logs into the system as a nurse and goes to the MAR activity to administer the medication he/she ordered as a physician. If the trainer clicks the medication to try and administer they will receive a pop-up window indicating that the order is unverified. The trainer could continue forward by overriding the warning but these steps will confuse trainees and may encourage them to avoid warnings. The trainer could also contact a member of the pharmacy team and have them verify the order. This is a waste of time and resources for the pharmacist, the students, and the trainer.

The best solution is to set-up some pharmacy records to have medication orders auto-verified in the training environment. The settings are changed by the pharmacy team and no changes need to be made by any other project teams. Security points must be set for users, as well as some changes to pharmacy records. In most facilities, one template is created that applies to all nursing trainees to save time making security point changes.

The security point changes are made to the pharmacy security class. Both the central pharmacy or IV pharmacy records can be set-up for auto-verification. It cannot be set for individual medications; it is set on the pharmacy level.

Auto-verification should only be setup in your Master Training environment. This way when you refresh your entire baby training environments the auto-verification set-up follows. You do not want the settings in any of your other environments, especially those that are involved in the copy down process to production. This solution applies only to the training environment. I recommend that auto-verification be setup at all facilities for purposes of training. It saves time and resources for both the pharmacy team and the training staff.

For more information about MAR training or our Epic service solutions, please contact us at 610.444.1233 or email us at [vcs@getvitalized.com](mailto:vcs@getvitalized.com). You can also find us on the web at [www.getvitalized.com](http://www.getvitalized.com).